

The Best IT Service Companies with a Single Point of Contact

RDT Solutions saves clients time and money through consolidating and managing multi-vendor support contracts.

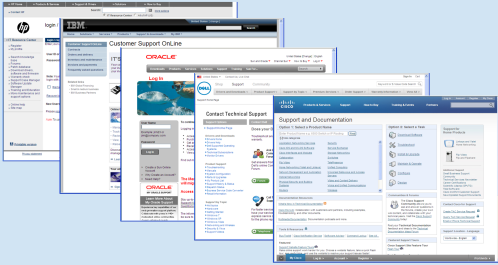
RDT Solutions partners with the best service companies around the globe. We source from OEM, OEM authorized and select third party maintenance organizations to build a service solution suited to your IT asset age and location.

Tired of keeping track of multiple service agreements, renewal dates, and service call placement and escalation procedures?

RDT Solutions eliminates these normally time consuming inefficiencies through a single web portal. Our staff makes the processes of IT support agreement procurement, utilization, and renewals easier. We enable clients to see all important contract information, place service calls, escalate service calls, look up call history, request equipment additions and deletions, and request supplies. Plus, our dedicated team of customer service professionals monitors every aspect of contract administration and service delivery – so your team does not have to!

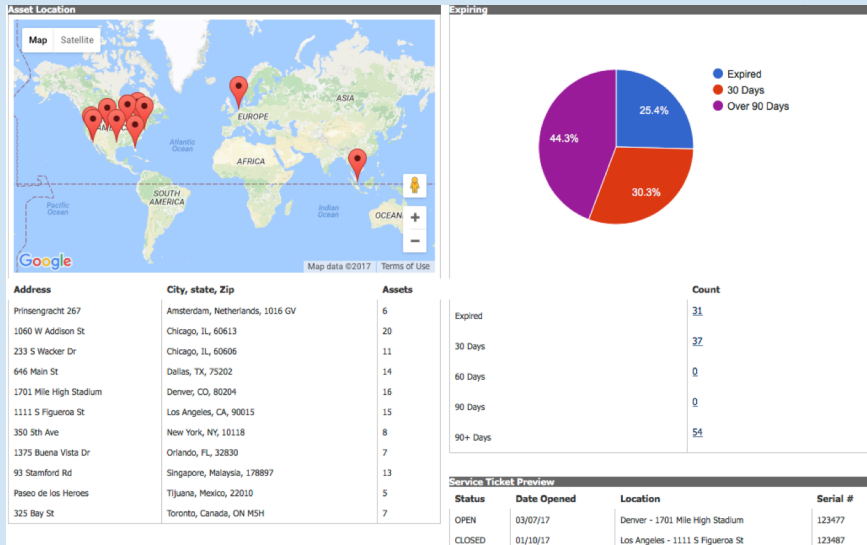
MAKING IT MORE MANAGEABLE

BY TAKING ALL OF THESE...



No longer will you have to navigate multiple websites or 800 numbers to manage your systems. RDT Solutions roll's IT all into one seamless solution! Through our powerful yet easy-to-use Multi-Vendor Service portal, you can see important contract information, place calls, look up call history, track assets, and much more! It's a proven value add with ongoing visibility into each of your systems - 24x7.

AND ROLLING THEM INTO THIS...



Manufacturer's We Service

RDT Solutions has relationships with the industries best-in-class service providers today. With these associations, we have established a global solution with the capability to address nearly all IT equipment manufacturers and models enterprise wide.

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HERE'S HOW IT WORKS

RDT Solutions provides **online asset tracking** for existing and new assets, giving instant and secure access to all **contract and equipment information twenty-four hours a day, seven days a week**. This means a corporate user can log on, view assets at a glance, place service calls, plan renewals, and shop for better pricing – all on the same web site.

Keep track of all of your IT hardware assets – live 7x24. Know where **everything** is, or where it is supposed to be, who is responsible for that asset, and how much you are paying to maintain it. Know when the contract renews, plan budgets, and do it all with RDT Solutions.

The screenshot shows the RDT Solutions web application interface. On the left is a navigation menu with options like Dashboard, Contract Center, and Service Call Report. The main area has search filters for Location, Service Level, Contract #, Serial #, and Model #. On the right, there is company information for a demo customer and account manager. Below the filters is a table of assets with columns for Location, State, Contract #, Serial Number, Service Level, Mfg, Model, Start Date, End Date, Unit Price, and Tech Support. Three blue arrows point from text boxes below to the 'Place Service Call' button, the 'Print' button, and the 'Export to CSV' button in the table's footer.

Request Supplies	Place Service Call	Location	State	Contract #	Serial Number	Service Level	Mfg	Model	Details	Start Date	End Date	Unit Price	Tech Support
		Dallas - 646 Main St	TX	3PM Data	123510	24x7x4 AR	Cisco	Catalyst	<input type="text"/>	03/16/16	03/15/17	\$250.00	888-888-8888
		Chicago - 233 S Wacker Dr	IL	3PM Data	123514	24x7x4	Dell	Dell GX		03/16/16	03/15/17	\$75.00	888-888-8888
		Dallas - 646 Main St	TX	3PM Print	123546	9x5xNBD	HP	DesignJet		01/01/19	12/31/20	\$950.00	888-888-8888

Place a service call – online

Print your service agreement OR export to a CSV file – 7X24 online

See all of your assets at one time online – shows location, service levels, contract status etc.

See when your contracts are expiring and how much you're paying – instantly online

Included in our service and support solutions are:

- 24x7x365 Coverage
- On-site Next Business Day Coverage
- On-site Four Hour Response Coverage
- Three Business Day Depot Coverage
- Five Day Depot Coverage
- Next Day Hot Spare Depot Coverage
- Custom Service Plans

Contact us today to find out how you can save time and money and make service easier!

RDT Solutions
Phone: 800.707.8105
URL: www.RDTSolutions.com